



result paper

Registration Number: 5056209

Name: Zion Nefesh

Utrecht, 22 May 2014

EXIN hereby certifies that Zion Nefesh has participated in the examination

ITIL® Foundation Certificate in IT Service Management

on 22 May 2014 and has

Passed

with a score of 80% where 65% is needed.

A handwritten signature in black ink, appearing to be "B.W.E. Taselaar", written over a faint, large watermark of the EXIN logo.

B.W.E. Taselaar
CEO EXIN