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Coaching Report

22 May 2014

Registration Code	EXN5056209
Name	Zion Nefesh
Exam Session	
Module	ITIL® Foundation Certificate in IT Service Management
Exam date	22/05/2014
Final Score	with a score of 80% where 65% is needed
Max Score	
Cut-Off score	
Result	Passed

Topic Analysis

4832 ITILFND01 Service Management as a practice_EN	4 / 4	100%
4833 ITILFND02 The Service Lifecycle_EN	0 / 2	0%
4834 ITILFND03 Generic concepts and definitions_EN	7 / 8	88%
4835 ITILFND04 Key Principles and Models_EN	4 / 5	80%
4836 ITILFND05 Major Processes_EN	6 / 8	75%
4837 ITILFND05 Minor Processes_EN	5 / 8	63%
4838 ITILFND06 Functions_EN	2 / 2	100%
4839 ITILFND07 Roles_EN	2 / 2	100%
4840 ITILFND08 ITILTechnology and Architecture_EN	1 / 1	100%

